

AGATE HEALTHCARE

POSITION DESCRIPTION

POSITION TITLE: Chief Performance Officer

POSITION SUMMARY: Responsible for assessing and monitoring the overall performance of the organization. Ensure that business development and process follow company goals and strategic plan. Responsible for planning, administration and monitoring of all quality management and quality improvement processes. Integrate information and communication systems with provider community.

PRIMARY RESPONSIBILITIES & DUTIES

- Responsible for oversight of information management processes and structure to optimize performance across department of the company.
- Integration of company information and analytics with physician providers.
- Responsible for Strategic Planning management and monitoring.
- Works with departments and management to create specific performance goals based on patient outcomes, regulatory requirements and the objectives set out in the strategic plan.
- Assimilate industry benchmarks or other external data against which to gauge performance.
- Evaluate, develop and improve quality assurance techniques.
- Negotiate and establish performance metrics, formulae and thresholds at various levels of the company.
- Report strategic performance initiative progress and results (returns) to senior management.
- Implement the components needed to collect, assimilate, analyze, and deliver performance management data.
- Provide detailed reports and analyses of the company as necessary.
- Set priorities for improving operations based on data from performance indicators, compliance, audits and quality improvement activities.
- Monitor QI programs and projects to meet internal and external requirements.
- Must be an active member of the CQI team.
- Manage metrics and research.

Reports To: Chief Executive Officer

JOB REQUIREMENTS

Education: Master's Degree or equivalent in applicable fields such as business administration, finance or health administration. PhD, DO or MD preferred.

Experience: At least 5 years relevant working experience in the healthcare or health insurance environment with knowledge of healthcare systems performance and medical outcomes. Proven experience in analyzing and drawing conclusions from data and using data to inform decision making. Strong work experience in project management. Experience with federal grants and health policy knowledge preferred.

Skills:

- Current on market trends, competitor strategies and factors that affect the success of the business.
- Thorough understanding of the healthcare industry, relevant standards, process improvement and statistical methodologies.
- Working knowledge of both information management and quality improvement tools and methodologies.
- Superior project and performance management skills and delivery of results against tight resources and deadlines.
- Knowledge of testing, performance and analytical software/tools/programs.
- Ability to use market data as a resource.
- Strategic thinker. Strong writing and presentation skills.